



## Original technologies

### Key strengths

Our strengths lie in "tribology technology," which we have developed through more than 100 years of research and development on bearings, "manufacturing technologies" such as precision machining and heat treatment, and "sensing technology" that enables advanced condition monitoring by incorporating sensors inside bearings.

### Future direction

Tribology technology and manufacturing technology contribute to the development of high value-added products such as low friction products that achieve reduced electricity and fuel consumption, and products that support high-speed rotation to meet growing needs for compact and lightweight products. Sensing technology strengthens monitoring services such as "Talking Bearing" and CMS, contributing to reducing users' opportunity losses.



## Quality

### Key strengths

Our strength lies in the high quality of our products, which is backed by a long track record of supplying products for applications that support human life, such as automobiles, Shinkansen bullet trains, and aerospace. We also consider the quality of people and work as our strength, including the passing on of know-how through the Global QC Circle Convention and the NTN Technical Skills Competition, as well as human resource development that contributes to problem solving through the improvement of AI and data literacy and reskilling.

### Future direction

We will ensure stable supply of high-performance and high value-added products, and secure quality as the NTN brand by introducing NTN's quality management systems to outsourced products in Japan and abroad. To achieve sustainable enhancement in corporate value, we will formulate a human resources strategy from both the aspects of "Securing and developing human resources", and "Fostering organizational culture," to enhance the quality of people and work.



## Services

### Key strengths

Our strengths include our "global network," which allows us to provide products and services to customers from around 200 locations in 33 countries worldwide and respond to market needs in each region through our research and development system in four vantage points, as well as our "problem-solving customer support capabilities," which we have honed through Japan's largest distributor network.

### Future direction

Utilizing the NTN Group's network, we will provide technical solutions through site visits with technical service units and effectively utilizing online technology seminars. By resolving customer issues through services such as diagnostic services based on data analysis and enhancing the value of the NTN brand, we will contribute to the expansion of the aftermarket business.